

# Loss Control Toolbox: an enhanced experience.

Policyholder  
Tools & Resources

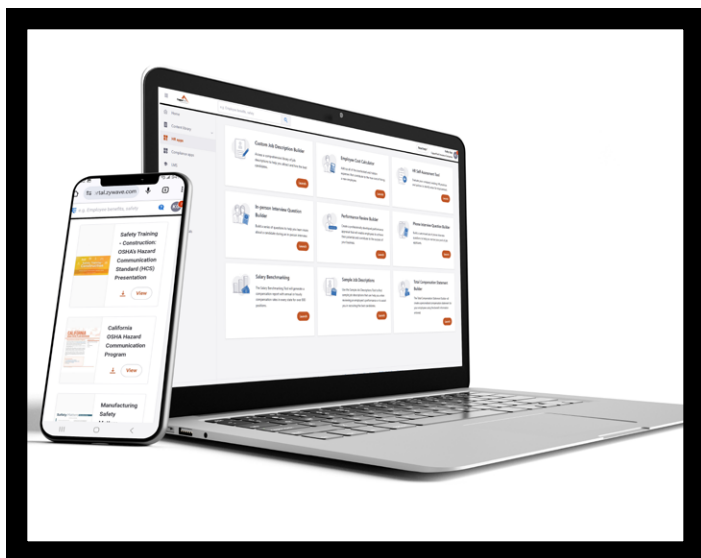
[copperpoint.com](https://copperpoint.com)



A simple, self-service resource to help employers stay compliant, reduce admin and keep workers safe.

## **CopperPoint's Loss Control Toolbox key features:**

- **HR Hotline:** Direct access to HR professionals via phone, email, or online submission for confidential, documented responses to specific questions.
- **Customized Content:** Set preferences for content and email alerts by relevant topic, location, and industry.
- **Simpler User Experience:** A more intuitive interface, with one platform to access all Content, Tools, and Apps.
- **Training & Support:** More robust resources, with a team of support reps available to assist.
- **Track Incidents:** Store data and generate OSHA-compliant reports.
- **Comprehensive Learning Management System (LMS)** and extensive video library enables you to easily train and onboard employees while engaging and monitoring their progress of government mandated training.
- **Attorney-backed compliance resources** for OSHA, COBRA and more.



## Training resources available:

### Live Webinar

- Register for general live training for the Client Portal  
<https://educate.zywave.com/client-portal-overview/1415626>

### On-Demand Training

- Client Engagement Suite Overview (14 min video)  
<https://educate.zywave.com/client-engagement-suite-overview/1866973>
- HR and Compliance Apps in the Client Portal (a course with access to separately linked videos, each 1-3 mins)  
<https://educate.zywave.com/client-portal-overview-on-demand/1429598/scorm/1v4zis63n5ksx>

## Additional support.

### Live online chat

- Visit <https://support.zywave.com> and click the blue “Chat with an Expert” box in the bottom right corner.
- Enter your contact info, select “Client Portals” as Chat Topic, and receive immediate assistance from a live Zywave Support representative.
- Be sure to mention you are a CopperPoint policyholder.

### Phone (866) 499-9283

#### Menu Options

- x1-1 New User/Login Question or Issue
- x2-1-1 Zywave LMS
- x2-1-2 HR Apps
- x2-1-3 General Client Portal question

### Access 1,000+ industry-specific tools and resources:

- Courses & certifications
- Posters & tip sheets
- Assessments
- Sample safety policies
- Newsletters

### Automate reports and forms for compliance and to limit exposure:

- Recruitment and hiring
- Discipline and termination
- Healthcare reform
- Safety and wellness

### Through the LMS, review 100s of courses in English and Spanish, including:

- Workplace Harassment & Violence
- Chemical & Environmental Safety
- OSHA Compliance

**CopperPoint’s Loss Control Toolbox is a complimentary tool available to all CopperPoint policyholders.**

This information is provided as a general overview. Actual coverage and services may vary and is subject to policy language as issued. Coverage is underwritten by CopperPoint Insurance Company, or one of its wholly-owned insurance companies, and is limited to the states where licensed. California policies are underwritten by Pacific Compensation Insurance Company and Alaska National Insurance Company.

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